

## SAFEGUARDING & WELFARE CONTACT NUMBERS

<p align="center"><b>Concern about abuse or neglect of a child or Reporting of a serious accident or injury to, or the death of, any child while in the care of a setting</b></p>		<p align="center"><b>Concern about a child/young person or adult at risk of being drawn into extremism</b></p>	
<p align="center"><b>Childrens Social Care – for MASH referrals and advice</b> Multi-agency Safeguarding Hub <b>0121 788 4300</b> Out of hours: 0121 605 6060</p>		<p align="center"><b>Solihull Council:</b> Natasha Chamberlain - Senior Adviser <b>0121 704 6620</b> Lisa Morris - Early Years Team Manager <b>0121 704 6150</b> WMCTU Prevent Team: <b>0121 251 0241</b> Referral email: <a href="mailto:ctu-gateway@west-midlands.pnn.police.uk">ctu-gateway@west-midlands.pnn.police.uk</a></p>	
<p align="center"><b>Allegation against a member of staff or a childminder</b></p>		<p align="center"><b>DfE Incident Support</b></p>	
<p align="center">LADO (<i>Local Authority Designated Officer</i>) <b>077951- 28638</b> <a href="mailto:lado@solihull.gov.uk">lado@solihull.gov.uk</a></p> <p align="center"><b>OFSTED Complaints</b> (<i>Early Years - must be reported within 14 days</i>) <b>0300 1234666</b></p>		<p align="center"><b>Department for Education Incident Support helpline</b></p> <p>The <a href="#">Department for Education Incident Support helpline</a> is available to answer any questions you have about national emergency issues.</p> <p align="center">Telephone: <b>0800 046 8687</b> Monday to Friday, 8am to 4pm</p>	
<p align="center">Ofsted must be notified of significant events within 14 days <a href="https://www.gov.uk/guidance/report-a-serious-childcare-incident">https://www.gov.uk/guidance/report-a-serious-childcare-incident</a> if your operating circumstances do change (that is, you open or close): let Ofsted know by sending an email to <a href="mailto:enquiries@ofsted.gov.uk">enquiries@ofsted.gov.uk</a> with 'Change in operating hours' in the subject field in the body of the email, confirm the unique reference number for each setting and the details of the change.</p>			
<p align="center"><b>Whistleblowing</b> NSPCC Whistleblowing Advice Line <b>0800 028 0285</b></p>	<p align="center"><b>Notifiable diseases</b> West Midlands Health Protection Team <b>0344 225 3560</b></p>	<p align="center"><b>Environmental Health</b> <b>0121 704 8000</b></p>	
<p align="center"><b>FURTHER SUPPORT</b></p>			
<p><b>West Midlands Police Early Help Team</b> [Solihull] Email: <a href="mailto:SH_EARLYHELP@westmidlands.police.uk">SH_EARLYHELP@westmidlands.police.uk</a></p>	<p><b>Solihull Refugee support</b> Email: <a href="mailto:refugees@solihull.gov.uk">refugees@solihull.gov.uk</a></p>	<p><b>West Midlands Police Intel Form / FIB</b> Email: <a href="mailto:C8_FIBDEPT@westmidlands.police.uk">C8_FIBDEPT@westmidlands.police.uk</a> <a href="#">Force Information Bureau [FIB] Form</a></p>	

# Solihull Multi-Agency Early Help Flowchart

