

Getting access to the Solihull Council education extranet

Staff and governors at all schools and academies across Solihull can have access to the education extranet. We can also give access to NHS partners, and some other education partners, working with us.

If you do not already have access, you just need to ask us to set it up for you.

We can only set up access using business (school/council/organisation) email accounts – email managed by the school, council or organisation. This means we rescind access to the extranet at the same time as access to the business email system is rescinded (when the person leaves and the account is disabled). School email accounts include the school name in the domain (like @arden.solihull.sch.uk).

Schools that have their staff and governor Microsoft 365 accounts supplied through Solihull Council automatically have access to the extranet using their Microsoft 365 login details.

For other schools and organisations, if your school/organisation has its own Microsoft 365 system or Google Workspace for Education Fundamentals, you just need to tell us your login name for your system (usually, but not always, the same as your email address). We will then give this account access and the extranet username (and password) will always match your Microsoft 365/Google account details.

For clarity, we do not need the password and we cannot access any of your information. We tell the extranet to trust your business account.

If you work in a school and you need us to give you access, please complete our **[online form \[link\]](#)**. NHS partners and other education partners can also use the form. We may need to confirm your access request with your organisation.

Council staff (with @solihull.gov.uk Microsoft 365 accounts) can also have access using their council credentials, again by completing the online form. You need to use this online link on the council's staff intranet. This link will only work for council staff on the council network.

Please check that you do not have access already, before you ask us to set it up for you as you will have to wait for access while we set it up for you.

Get more information about this document

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Getting-access-to-the-Solihull-Council-school-extranet